



The Bloomfield Hills Department of Public Safety encourages you to join our new “Citizen Alert” program. Codespear is a Smart Message system that facilitates communications on a wide variety of personal devices.

The Public Safety Department takes the safety of our residents very seriously and wants to take every possible measure to provide advanced warning should a major event occur. Please follow the instructions below.

**Citizen Alert website**  
**<http://codespear.bloomfieldhillsmi.net>**

If you are a first time user, click on the “Sign-Up Now” button in the lower left hand corner of the page. You will be asked to pick a unique user name, password and validate your address. After accepting the agreement your user account will be created.

When you login to Codespear you will see your control panel with four sections you can modify:

1. **Device Manager**—This is where you will enter additional phone numbers and email address to receive alerts on.
2. **Alert Manager**—By default you are subscribed to Public Safety, this is a mandatory alert. However additional alert categories such as road closure, severe weather warnings etc. may be added in the future.
3. **Profile Editor**—This is where you can modify your username, password, email address and street address should you move to a different home in the city.
4. **Subscription Details**—You can use this feature to opt out of all notifications if you want to temporarily suspend your alerts.

We ask that families create one account per household and put each individual’s device(s) in that one account.

If you have trouble accessing the system please email [codespear@bloomfieldhillsmi.net](mailto:codespear@bloomfieldhillsmi.net) or contact 248.644.4200. We will be happy to assist you on the phone, by having an officer stop by your home or in person at our station.